

User Group Policies

Terms and Conditions

- User Agreement must be completed and returned prior to your visit. Proof of insurance coverage as well as a copy of current age appropriate CPR/AED and First Aid certification from a nationally recognized provider (AHA, Red Cross, etc.) from the adult that will be on duty during your rental period must also be received prior to your visit.
- Cancellations made 30 days prior to the reservation date are subject to refund less deposit.
- User groups may arrive to check-in after 3pm on the arrival date. Check-out is at 11am or before on the departure date. Additional fees may apply for early check-in or late check-out and should be scheduled prior to your arrival.
- Facilities should be returned clean, to the state in which they were found. User groups are responsible for any damage caused to facilities during their stay and may be charged an additional fee for any repairs, replacements, or major cleaning.
- User groups are responsible for understanding and abiding by Quaker Lake Rules, Emergency Procedures and Site Safety, and our User Group Health Care Policy.

Quaker Lake Rules

- Quaker Lake frequently serves multiple groups at the same time. Facilities not scheduled to your group prior to your visit are off limits. Unless otherwise indicated, the recreational fields, hiking trails, pool bathhouse, lake, basketball court, and volleyball court are shared by all Quaker Lake users.
- Firearms and other weapons, ammunition, explosives, archery equipment, and fireworks are prohibited on Quaker Lake property.
- Illegal drugs or substances are prohibited on Quaker Lake property.
- Alcoholic beverages are prohibited on Quaker Lake property.
- Quaker Lake is a tobacco and nicotine free campus. Smoking and/or the use of tobacco or nicotine products is prohibited.
- Proper helmet and footwear must be worn by anyone riding a bicycle on the main camp property. Bicycles are not allowed on trails without a trained Quaker Lake facilitator.
- Pets are not allowed on Quaker Lake property. Service animals are permitted.
- All vehicles must obey speed limits on camp property and stay on gravel roads and parking areas.
- The use of ATVs and recreational motorized vehicles is prohibited on Quaker Lake property.
- The transport of persons in non-passenger vehicles is prohibited (with the exception of hay rides provided by camp staff).
- The lake may not be used for swimming. Boating must be supervised by a certified lifeguard and be scheduled prior to visit. Personal boats must be approved by Quaker Lake staff prior to supervised use. Fishing is permitted from banks and bridges (not allowed from dock). The lake may freeze during winter months, **DO NOT WALK ON ICE**.
- Swimming pool use must be supervised by certified lifeguards and scheduled prior to visit.
- The climbing tower, challenge course (Jericho Road Initiatives), and mountain bikes may only be used with the supervision and instruction of trained Quaker Lake facilitators. Please make arrangement prior to your visit.
- The use of fireplaces and fire circles should be arranged prior to your visit. Adults are responsible to be present to supervise and make certain that fires are extinguished prior to leaving the area. No fires are to be built outside of existing fire circles.
- All furniture must remain in the building in which it is located. Do not move or rearrange furniture in cabins or sleeping areas. Tables and chairs are not permitted for outdoor use.
- Youth must be supervised by responsible adults according to the following ratios for each age group:
1/5 for 4-5 year olds, 1/6 for 6-8 year olds, 1/8 for 9-14 year olds, 1/10 for 15-18 year olds
- Noise levels must be maintained so that they cannot be heard outside of buildings between 10 pm and 8 am. Please be respectful of other groups and limit driving and outside activities during this time.
- Maintenance facilities and equipment, including camp trucks, tractors, and mowers, are off limits to groups visiting Quaker Lake.
- Please respect all Quaker Lake facilities and equipment. Groups are responsible for any damage caused during their stay and may be charged an additional fee for any repairs, replacements, or major cleaning.
- Tent camping is only permitted in designated areas. Arrangements must be made prior to arrival.

User Group Policies

Emergency Procedures and Site Safety

Call 911 in the event of life threatening injury or illness, fire, threat, or other emergency. Be prepared to give: caller name, address (1503 NC Highway 62 East, Climax, NC), nature of emergency, and location on camp property.

- **Tornadoes, Hurricanes, High Winds:** Seek shelter and proper cover inside buildings, away from windows and external walls. Stay clear of trees, power lines, and low areas prone to flooding.
- **Fire:** Evacuate building in prompt and orderly fashion, notify authorities, account that everyone in group is present. In case of campfire that has gotten out of control notify authorities immediately, clear area.
- **Electrical Storms:** Evacuate pool and lake at first sign of thunder/lightening. Seek shelter inside buildings or vehicles. Showers, sinks, and electrical appliances should not be used.
- **Flood:** Seek shelter on high ground (Lodges, pool bathhouse). Stay away from creeks and culverts.
- **Extreme Heat:** Caution should be taken to prevent heat exhaustion and/or heat stroke. Allow for rest in cool environment, stay hydrated.
- **Power Outage:** Notify Quaker Lake staff/contact. There will be no running water during power outage. Use caution that food stored in refrigerators and freezers has not been exposed to temperatures above 40°F for an extended period of time, do not use questionable items.
- **Intruders:** Report suspicious activity to Quaker Lake staff member on-call. In the event of a severe threat, contact Emergency Services.
- **Wild, Stray, Sick, Injured, or Domesticated Animals:** Do not attempt to touch, catch, or disturb animals. Notify Quaker Lake staff member on-call. In case of bite, identify if possible and seek medical attention.
- **Poison Ivy, Ticks, Snakes, Spiders, Bees and Wasps:** Use caution while on Quaker Lake property: protective clothing should be worn as deemed appropriate (i.e. shoes, long pants).

Health Care Policy

In the event of a life threatening injury or illness, user groups are responsible for calling 911 to contact local emergency services. User groups are responsible for their own first aid needs, first aid supplies, and securing emergency transportation. User groups are responsible to have an adult on duty for emergency care that has current age appropriate CPR /AED certification and First Aid certification from a nationally-recognized provider.

There is an automated external defibrillator (AED) located in the foyer of the new lodge. In the event the AED is needed, it should only be used by those trained by a nationally recognized provider.

To be prepared in the case of a medical emergency, groups should have the following information for each participant in writing:

- o Names and addresses
- o Emergency contact names and numbers
- o Known allergies or conditions requiring treatment, restriction, or accommodation
- o For minors without a parent on site, signed permission to seek emergency treatment

User groups are required to file an accident/illness report for any injuries or illnesses requiring outside medical assistance resulting from or occurring while in residence at Quaker Lake, contact Quaker Lake staff to a file report. User groups are advised to carefully consider and implement appropriate screening policies for all staff (volunteer or employed) with responsibility for or access to youth participants. These policies may include but are not limited to a voluntary disclosure statement, criminal background and reference checks, and consulting the National Sex Offender registry.